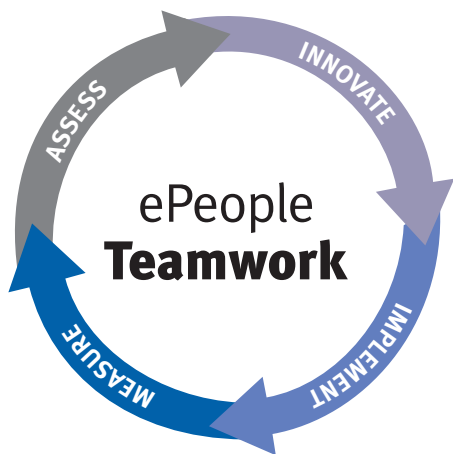


## ePeople Professional Services

ePeople Professional Services is dedicated to 100% customer satisfaction. That's why we provide a streamlined implementation process that gets you up and running quickly and easily – often in just a few weeks – so that you can begin reaping the benefits of our applications.



### IMPLEMENTING ePEOPLE TEAMWORK

Our proven ePeople AIIM methodology (Assess, Innovate, Implement, Measure) ensures our solution is configured to meet your strategic, organizational and operational needs.

Our experienced Professional Services team provides the necessary project management, technical and business skills to guarantee success.

With our comprehensive training and support you maximize the ROI of using ePeopleTeamwork for years to come.

### ePEOPLE AIIM METHODOLOGY

#### ASSESS

- Review company's current environment and processes
- Identify company strategic, organizational and operational goals
- Provide specific benefits and ROI of ePeople's solutions

#### INNOVATE

- Review company's current environment and processes
- Identify company strategic, organizational and operational goals
- Provide specific benefits and ROI of ePeople's solutions

#### IMPLEMENT

- Identify roles and responsibilities to meet the objectives of implementation
- Configure ePeople Teamwork and acquire customer sign-off
- Conduct the necessary training to ensure knowledge transfer and adoption

#### MEASURE

- Prepare performance measurement reports and conduct periodic operational assessments
- Identify necessary processes and/or configuration changes to improve current performance
- Discuss future product enhancements and their positive impact on your organization

